



## Press Kit 2022

Michigan Behavioral Health Mediation Services offers free mediation for eligible Community Mental Health staff, providers, and clients. It is managed by Oakland Mediation Center, along with Michigan Community Mediation Association to ensure Michigan residents have access to a neutral, independent mediation professional to resolve matters related to experiences with Community Mental Health or Prepaid Inpatient Health Plan services. Funding for the program is provided by Michigan Department of Health and Human Services.

Find press releases, blog posts and more at [mibehavioralhealthmediationservices.com](https://mibehavioralhealthmediationservices.com).

### Program Facts

- Mediation improves communication and teaches participants to work together and problem solve by establishing root issues, identifying positions, and recognizing solutions.
- Unlike a traditional court case where information is kept on public record, mediation sessions are confidential. Mediators are trained to uphold confidence and protect all parties' personal information.
- Mediation is free for participants so they avoid paying court fees, attorney fees, and taking multiple days off of work to resolve their conflict.
- Most cases are resolved in one to two sessions with sessions lasting one to two hours.
- Mediation staff and volunteers at one of Michigan's 17 Community Dispute Resolution Program mediation centers located throughout the state will manage Michigan Behavioral Health Mediation Services cases.
- Qualified parties include Michigan residents who receive mental health services from a Community Mental Health provider or a Prepaid Inpatient Health Plan.
- Oakland Mediation Center serves as the point of contact for participants seeking mediation.
- Michigan Department of Health and Human Services approved and awarded the program grant, which launched in September 2021, to Oakland Mediation Center.

### Contact

Schedule an interview with a Michigan Behavioral Health Mediation Services representative or ask a question.

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### Partnerships

- Oakland Mediation Center currently manages and administrates Michigan Behavioral Health Mediation Services in partnership with Michigan Community Mediation Association. Oakland Mediation Center serves as the point of contact for Community

Mental Health participants seeking mediation, confirms participants eligibility, and refers cases to local Community Dispute Resolution Program centers.

- Funding for the program comes from Michigan Department of Health and Human Services.

### **Open to Media**

Michigan Behavioral Health Mediation Services offers multiple opportunities for media to learn more.

- **Interview an expert.** Interview a Michigan Behavioral Health Mediation Services representative about its mediation services or a representative from one of Michigan's 17 Community Dispute Resolution Program mediation centers.

### **Social Media**

Connect with Michigan Behavioral Health Mediation Services on [Facebook](#), [LinkedIn](#), and [Twitter](#).